



District I.T. Services & The S.H.I.E.L.D.

Students Helping I.T. and Educational Leaders Desk

PERSONAL PRINTER POLICY

Per the Hardware policy, personal printers do not comply with district standards. If you purchase deskjet and/or inkjet printers, they should be purchased with the understanding that you are solely responsible for replacement of ink cartridges as well as support and repair costs.

LIMITED SUPPORT AVAILABLE

MASD I.T. Staff will only provide the following support:

1. Initial hardware/software setup
2. Remove/reinstall printer driver

Staff have the following options:

1. Send the printer out for repair.
2. Purchase a new one. We recommend at HP brand.
3. Evaluate your needs and budget – compare to the purchase of an HP laserjet (\$300-\$900) but the difference in life is years, with minimal maintenance.

NOTE: These printers are built and marketed as commodities

- Upon light use, jets will dry and you may need it serviced.
- Upon heavy use, cartridges are expensive and rollers wear out which may require service.
- It can be less expensive to buy a new printer than replace the ink cartridges.